## We claim:

 A computer implemented method for displaying information relating to service activity for a plurality of building sites:

providing a web portal comprising a database, and storing service related information about a plurality of building sites in said database;

receiving a user request from one or more clients to display said information for a plurality of building sites the user is authorized to view;

determining a plurality of service activities that are implicated by said request; displaying said information on a client display.

- 2. The method according to claim 1, further comprising receiving a request from a client to display further information about an individual service activity; and displaying further information on said client display.
- 3. The method according to claim 1, wherein said information further comprises information relating to the type of service activity being provided.
- 4. The method according to claim 1, wherein said information further comprises information about the type of system a service activity is being provided for.
- 5. The method according to claim 1, wherein said information further comprises information about the status of a service activity.

- 6. The method according to claim 1, wherein said information further comprises information about the call type of a service activity
- 7. The method according to claim 1, wherein said information further comprises information about a plurality of sites in which service activity is being performed
- 8. The method according to claim 1, further comprising receiving a user request from a client to obtain further information about an individual site and displaying said further information on said client display.
- 9. The method according to claim 1, further comprising receiving a request from a client to display information about an individual service order, and displaying said individual service order information on said client display.
- 10. The method according to claim 1, wherein said display of service related information is organized by site.
- 11. The method according to claim 1, wherein said display of service related information is organized by system.
- 12. The method according to claim 1, wherein said display of service related information is organized by type of service.